








Supplier							
DESTINATIONS	EUROPE	EUROPE, RUSSIA, ASIA	EUROPE	EUROPE	EUROPE	EUROPE, EGYPT, ASIA, INDIA	ASIA
SHIP STATS	Average age of fleet: 2012 Number of pax: 142-150 Onboard currency: Euro	Average age of fleet - Majority of the fleet is less than 5 years old Number of pax: 100-180 Onboard currency: Euro	Average age of fleet: New ships (Rhine Class) 135m, launched 2017-18 No. of Pax: 106 Crystal Mozart: Re-built and launched in 2016 (wider body) sails the Danube. No. of Pax: 154 On board currency: Euros	2018 is inaugural season for Fred. Olsen Cruise Lines Europe river cruising onboard Brabant (originally built 2006). Number of pax: 156 Onboard currency: Sterling	Average age of fleet: 2 ships built in 2002/2007 with the rest of the fleet built between 2013-2018 No of pax: 88-169 Onboard currency: Euros	Average age of fleet: 2010 No. of Pax: 130 On board currency: Euros	Average age of fleet: 2010 No. of Pax: 10-56 On board currency: US Dollars
BALCONIES	Balconies: N/A. French balconies: Amadeus Brilliant, Amadeus Elegant, Amadeus Diamond, Amadeus Princess & Amadeus Royal	Balconies: Some balconies on newer ships - MS Gil Eanes; MS Loire Princesse; MS Miguel Torga. French balconies on upper decks of some ships	Balconies: Panoramic balcony (touch button for glass retractable) on Rhine Class ships Crystal Mozart features French balconies on top suite deck	Balconies: Juliette balconies on upper deck	Most ships have French style balcony (either full glass sliding door or upper glass opening window) on middle and upper decks. All lower deck cabins have a fixed window. There are a small number of 'step out' balconies on Charles Dickens, Emily Bronte, Oscar Wilde & Thomas Hardy - these are called Deluxe Balcony Suites and are on the upper deck	Balconies: Panoramic (French) & walk-out balcony	Yes
SQ FOOTAGE	From 161 sq ft	13sq m (140 sq ft). Some newer ships offer suites - sizes vary	From 188 sq ft (17.5sqm) for lead in Petite Suite with panoramic balcony on Rhine class. From 219 sq ft (20 sqm) for lead in on Crystal Mozart 2 Bedroom Penthouse Suite on Crystal Mozart at 82sqm!	Cabins are approx 161 sq ft (14.9 sqm). Suites are approx 236 sq ft (21.9 sqm)	151-161 sq ft for standard cabins on all decks regardless of window or balcony. Deluxe balcony suites on some ships can be 245-269 square feet	From 161 sq ft	From 168 sq ft
FACILITIES IN CABINS	Hair dryer, body lotion and shampoo, safe, air condition, TV, bathrobes for guests in suites only	All cabins are equipped with shower and toilet, hairdryer, satellite TV, radio, safe	Butler-serviced accommodation, hairdryer, robes & slippers, full length mirror, iPad, in-closet safe, writing desk, interactive TV system with complimentary movies on demand, extensive music library, ambient lighting and temperature controls, fridge, Nespresso coffee machine, coffee table	All cabins offer shower and toilet, a direct-dial telephone, a hairdryer, a flat-screen TV, complementary Wi-Fi, individual climate control and a safe. Suites also include minibar (payable), desk, cabinet, a bathtub and complimentary bathrobe and slippers	Complimentary Crabtree and Evelyn toiletries, rainshower head (on newer ships), flatscreen TV (ltd TV stations in varying languages), individual air-conditioning, hairdryer, safe, minibar, telephone (cost for calls), tea/coffee making facilities, free Wi-Fi, a personal set of headphones for listening to guides during tours, use of bathrobes and slippers	In-suite butler service (suites only), Savoir® beds, safe, flat screen TV, individual air conditioning, bottled water, plush robe slippers, L'Occitane en Provence bath and body products	Hair dryer, Individual control air conditioning, kimonos and slippers, large closets, safe, spa-branded amenities, unlimited mineral water
CABINS FOR SINGLES	3 ships offer single cabins. Amadeus Brilliant; Amadeus Elegant; Amadeus Diamond. Other ships charge a surcharge of 35 to 50% for solo use	CroisiEurope offers low single supplements on all sailings. Some new ships also offer single cabins	Low single supplements on selected sailings	No	All ships on all departures have a limited number of Lower deck standard cabins with windows available with no single supplement. Offer based on a first come, best dressed basis. Occasionally, there are whole voyages without any single supplement on all cabin categories	Waived or reduced solo supplement on several cruises	No single supplement on select sailings
CABINS FOR DISABLED PAX	Amadeus Elegant & Amadeus Brilliant. Both vessels have an elevator on board but will not reach the Sundeck. Assistance will be required getting on/off the ship	Yes	No	No	No	No	No

Supplier	 AMADEUS RIVER CRUISES	 CroisiEurope <i>You dreams are our destination</i>	 CRYSTAL CRUISES	 Fred. Olsen Cruise Lines	 RIVIERA TRAVEL RIVER CRUISES	 UNIWORLD® BOUTIQUE RIVER CRUISE COLLECTION® <i>You deserve the best</i>	 PANDAW
SET TIME DINING	One restaurant on board. Usually 7pm for dinner	One restaurant on board. Dining time may vary depending on port and excursion times	Open Seating, no reservations (except Vintage Room)	One restaurant on board with dinner served at 7.30pm. Between 11pm and midnight, late night supper is served in the Panorama Bar.	Buffet breakfast and lunch. Set time sit-down single seating for dinner (time varies with itinerary)	Dining time may vary depending on port and excursion times	One restaurant on board with set dining
BEVERAGES	Wine with dinner onboard (no beer or soft drinks, these can be purchased). Tea & coffee available at meal times and one hour prior to dinner. Alcohol can be purchased at all times	Drinks are included: water, wine, beer, fruit juices during lunch and dinner, plus coffee after both lunch and dinner onboard. Drinks are also included in the lounge, except for champagne or wines from the special menu	Unlimited wines, champagnes, premium spirits, beers, soft drinks, bottled water, specialty teas & coffees	Drinks are not included, but a Dining Drinks Upgrade package is available for £10 per person per night, and includes red and white house wines, European lager, bitter and branded soft drinks at lunch and dinner. Complimentary tea & coffee station is available 24 hours a day	Not included however guests can pre-purchase a drinks plan prior to departure	Unlimited beverages onboard, including many premium spirits and wines	All basic beverages are included. Wine and imported alcohol are at passengers account
ENTERTAINMENT	Nightly entertainment by on board musicians	Nightly entertainment on board	Nightly entertainment and onboard enrichment programs	Lounge music by pianist, or duo every day	There is a pianist most evenings in the lounge bar plus some crew and local entertainment	Nightly entertainment and onboard enrichment programs	Nightly entertainment and onboard enrichment programs
INTERNET	Charge applies. Internet available on Symphony, Royal, Princess, Diamond, Elegant and Brilliant	24 hour free Wi-Fi available in the lounge	24-hour Wi-Fi access via satellite	Complimentary Wi-Fi	Free wi-fi onboard	Complimentary Internet Access	Wireless internet access in public areas
IS TIPPING INCLUDED	No. Payable at the end of cruise. As a guide EUR5- 7pppd. Gratuities are at the personal discretion of pax.	Tipping is not required.	Yes, both shipboard and ashore	Gratuities are not included (discretionary; recommended £8 per person, per night)	Predominately English/Scottish/Irish with some Australian and Canadians	Yes	Yes, Included onboard
NATIONALITY MIX	Continental Europe, US, UK & Canadian.	European (primarily French and German but also Belgians, Swiss, Scandinavians, Spanish, Italians & Portugese), UK, Australia, NZ, US	International (majority English speaking)	International (majority English speaking)		Local (English speaking)	Local (English speaking)
LANGUAGE(S)	Multi Language/English	Multi Language/English	Multi Language/English	Multi Language/English	Multi Language/English	Multi Language/English	Multi Language/English
SPECIAL FEATURES	A great 4+ star product for those who don't want to be 'hand held' and packaged up. Very FIT as sightseeing NOT included and pax can pick and choose what they want to experience without having to pay for something they don't want to do	CroisiEurope is a French-owned and operated family company and so you will experience Europe as the Europeans do, along with superb French cuisine and the best in French wines. CroisiEurope offers great cruises at an attractive price. This is possible because the family-owned company has control of all operations in the fleet; from the design and construction of its ships, to fleet maintenance, purchasing and training. The vessels are always fresh looking because they undergo refurbishment in the company work dock each winter. All vessels have been designed to offer optimal space and light, whether in your cabin or the public areas such as the lounges	All-suite river yachts, gorgeous state-of-the-art & largest luxury suites of any European river ship. The only river line to include European butler service for every room category. Michelin star-inspired farm-to-table dining. Wine sommeliers offering educational insight and endless pour of acclaimed vintages. Shore Excursions included and hosted by guides, personal head-set system, small groups for hosting unique enrichment experiences, signature events, concerts, Michelin restaurant experiences ashore (Penthouse suites). Crystal River Yachts also provide small yachts (speed-boats) for guests to experience a destination privately hosted by a driver and butler	In keeping with the experience offered on Fred. Olsen ocean cruises, the River Cruises are characterised by the comfortable ambience, intimacy and ample space of the vessel; the personal, friendly service provided by the staff; and the ability to bring guests closer to stunning destinations and spectacular scenic wonders. On a Fred. Olsen River Cruise guests take a very different route to see the world. The itineraries are crafted strictly for scenic sailing and guests are never too far from shore-side amenities	There is an onboard Cruise Director on each departure to assist guests. Dining is not formal and smart/casual is preferred. Shore activities are included on each day in the form of either a walking or coach tour depending on the destination and generally leave some free time for personal exploration	Uniworld's "Six-Star Experience" represents a core value in delivering the highest standards of EXCELLENCE in the six most important aspects of luxury river cruising: Expertise, Service, Unique, Culinary, Choice & Truly All-Inclusive Europe River Cruising	A Pandaw river expedition is not like an ocean going cruise. There is no dressing up for dinner and no 'captain's table'. The atmosphere on board is very friendly and informal, more like a party on a private yacht than a cruise ship. Nearly everything is included in the price and there are no hidden extras for excursions. Even your drinks are included in the price of your ticket. There is an incredibly high level of personal service and care aboard, with a crew passenger ratio of 1:2. For these reasons passengers keep coming back and exploring more of a lost South-East Asia. Sailing on a Pandaw is essentially an outdoor experience